

First 5 Alameda County Confidentiality Policy

PRIVACY . . .

An individual's right to have personal information kept private

CONFIDENTIALITY . . .

The way a person's privacy is protected

First 5 Alameda County Every Child Counts (ECC), funded by Prop 10 tobacco tax revenues, works to ensure that every child reaches his or her developmental potential.

ECC funds services for children ages 0-5, their families and their providers. We ask all of our clients to give informed consent to participate in services and to give consent to share limited information with ECC partners who provide services to families.

First 5 Alameda County Commission developed a policy to protect client confidentiality and privacy. We will do all we can to protect our clients and be accountable for services funded by Proposition 10.



PROMISE NOT TO TELL

First 5 Alameda County helped to sponsor an amendment to Proposition 10, **AB973**, to protect any individually identifiable information collected by First 5 California Commissions from disclosure to unauthorized entities unless consent was obtained from the client, parent or legal guardian.

First 5 Alameda County Policy to Protect Privacy

- First 5 AC will abide by CA & Federal privacy protection law
- First 5 AC obtains informed consent (Services are provided regardless of whether consent is signed)
- Information will be shared to provide needed & requested integrated program services
- Information will be protected by the strictest & most up-to-date security technology and will meet HIPAA requirements (ECC confidentiality policy is more stringent than HIPAA)
- Data for reports will remove all personally identifiable information
- Written agreements with contractors will require patient confidentiality policy standards be met
- ECC staff and contractors will sign a confidentiality oath
- Our policy is to not share information with criminal justice, family courts, INS, IRS, child support systems, DMV, private Corporations or marketing firms or collection & credit agencies unless mandated to the contrary

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